

Prepared for High Winds, Heavy Rain and Light Snow

PSE&G is committed to working safely to restore potential power outages and providing excellent service

(NEWARK, N.J. – March 11, 2022) PSE&G is prepared for the high winds, heavy rain and light snow forecast to begin after midnight through Sunday morning, particularly in northern areas of New Jersey. Sustained winds of 30 to 35 mph are expected with possible gusts up to 50 mph. These conditions may cause tree limbs to break and pull down wires, causing outages.

“With temperatures dropping and more severe weather expected Saturday afternoon, we have a solid response plan including extra personnel on hand,” said Jack Bridges, vice president, Electric Operations for PSE&G. “We’ll respond to outages as safely and quickly as possible and we encourage our customers to prepare and report their outages to us.”

PSE&G has additional personnel ready to respond, and is performing system and logistics checks to ensure the availability of critical materials, fuel and other supplies. PSE&G prepares year-round for extreme weather to maintain reliable service for our customers.

COVID-19-related storm processes have been adjusted to continue to keep the health and safety of employees and customers at the forefront.

The safety of PSE&G’s customers and employees is the company’s top priority. We ask that customers remain in their homes while crews are working nearby. If customers must speak with our crews, we ask that they practice responsible physical distancing, and remain at least 6 feet away to help ensure the health of everyone involved. For more information about how PSE&G continues to live up to its commitments during the pandemic, please visit pseg.com/COVID19. PSE&G thanks our customers for their patience as we safely restore power as quickly as possible.

Customers should prepare, be cautious and stay alert to their surroundings during and after storms. Review storm preparation tips at <https://nj.pseg.com/safetyandreliability/stormsafety>.

Customer safety:

- Downed wires should always be considered “live.” Stay at least 30 feet away from downed wires, and don’t go near the pole or anything touching the line. Immediately contact PSE&G, at 1-800-436-PSEG (7734) via our mobile app or our website, to report downed wires and dial 911 if an immediate hazard exists.
- Electric current passes easily through water and wet snow/slush, so stay away from downed electrical wires. Don’t drive over – and don’t stand near – downed wires.
- Downed wires can potentially be hidden in standing water and snow. If you encounter large pools of standing water, stop, back up and choose another path.

- To prevent carbon monoxide poisoning, do not run any gasoline-powered generators in a garage or any other enclosed space.
- If you are on life-sustaining medical equipment, ensure that you alert PSE&G in advance and notify your local police and fire departments. For more information, visit www.pseg.com/life.
- If you experience “no heat” or are having trouble with your heating appliance, please make an appointment by calling 1-800-350-PSEG (7734) or schedule online at nj.myaccount.pseg.com.

Stay connected:

- Download the PSE&G mobile app to report outages and receive information on restoration times, crew locations and more.
- Register for MyAlerts to receive text notifications at pseg.com/outagecenter.
- Report an outage and receive status updates by texting OUT to 4PSEG (47734). You can also report your outage through our app, website at pseg.com/myaccount or with your voice using the Amazon Alexa or Google Assistant app on your smartphone.
- Follow PSE&G on PSEG on Facebook and Twitter @PSEGdelivers for updates before, during and after the storm.
- Visit PSE&G’s Outage Map for the latest in outage info, restoration times and crew locations across New Jersey at pseg.com/outagecenter.
- To report an outage by phone, call PSE&G at 1-800-436-PSEG (7734) or use our web chat feature at pseg.com/myaccount.###

PSE&G

Public Service Electric & Gas Co. (PSE&G) is New Jersey’s oldest and largest gas and electric delivery public utility, serving three-quarters of the state’s population. PSE&G is the winner of the ReliabilityOne Award for superior electric system reliability in the Mid-Atlantic region. In 2020, PSE&G was named the most trusted combined gas & electric utility in the East Region, by the Cogent Syndicated Brand Trust Index. PSE&G is a subsidiary of Public Service Enterprise Group Inc. (PSEG) (NYSE:PEG), a diversified energy company. PSEG has been named to the Dow Jones Sustainability Index for North America for 14 consecutive years (www.pseg.com).