

PSE&G Prepared for Tropical Storm Henri

PSE&G is committed to working safely to restore potential power outages and providing excellent service

(NEWARK, N.J. – August 20, 2021) We are closely monitoring the track of Tropical Storm Henri, which has the potential to bring heavy rains and high winds to parts of New Jersey this Sunday into Monday. Public Service Electric & Gas, New Jersey's largest utility, will have crews ready to respond to service interruptions should they occur.

"We continue to monitor the track of Tropical Storm Henri, and as the storm makes its way up the coast, employees are preparing for the possibility of high winds that can cause flying debris, and bring down trees and power lines," said Jack Bridges, vice president, Electric Operations. "We encourage our customers to do the same at their homes and businesses. We are staffed and ready to respond to issues as they arise."

PSE&G prepares year-round for extreme weather to maintain reliable service for our customers. We also encourage customers to monitor the weather and to charge their wireless devices in the event an outage occurs, so that they can stay connected.

Customer safety:

- Downed wires should always be considered "live." Stay at least 30 feet away from downed lines, and don't go near the pole or anything touching the line. Immediately contact PSE&G, at [1-800-436-PSEG \(7734\)](tel:1-800-436-PSEG) via mobile app or our website, to report downed wires and dial 911 if an immediate hazard exists.
- Electric current passes easily through water, so stay away from downed power lines and electrical wires. Don't drive over – and don't stand near – downed power lines.
- Downed lines can potentially be hidden in standing water. If you encounter large pools of standing water, stop, back up and choose another path.
- To prevent carbon monoxide poisoning, do not run any gasoline-powered generators in a garage or any other enclosed space.
- If you are on life-sustaining medical equipment, ensure that you alert PSE&G in advance and notify your local police and fire departments. For more information, visit www.pseg.com/life.

COVID-19-related storm processes have been adjusted to continue to keep the health and safety of employees and customers at the forefront, even during these unusual times.

As part of our physical distancing protocols, we ask that customers remain in their homes when crews are working nearby. If customers must speak with our crews, we ask that they practice responsible physical distancing and remain at least 6 feet away to ensure the health of everyone involved.

Stay connected:

- Download the **PSE&G mobile app** to report outages and receive information on restoration times, crew locations and more.
- Register for MyAlerts to receive text notifications at pseg.com/outagecenter.

- Report an outage and receive status updates by texting OUT to 4PSEG (47734). You can also report your outage through our app, website at pseg.com/myaccountor with your voice using the Amazon Alexa or Google Assistant app on your smartphone.
- Follow PSE&G on PSEG on Facebook and Twitter @PSEGdelivers to report an outage and for updates before, during and after the storm.
- Visit PSE&G's Outage Map for the latest in outage info, restoration times and crew locations across New Jersey at pseg.com/outagecenter.
- To report an outage by phone, call PSE&G at 1-800-436-PSEG (7734) or use our web chat feature at pseg.com/myaccount.

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PSE&G

Public Service Electric & Gas Co. (PSE&G) is New Jersey's oldest and largest gas and electric delivery public utility, serving three-quarters of the state's population. PSE&G is the winner of the Reliability One Award for superior electric system reliability in the Mid-Atlantic region. In 2020, PSE&G was named the most trusted combined gas & electric utility in the East Region, by the Cogent Syndicated Brand Trust Index. PSE&G is a subsidiary of Public Service Enterprise Group Inc. (PSEG) (NYSE:PEG), a diversified energy company. PSEG has been named to the Dow Jones Sustainability Index for North America for 13 consecutive years (www.pseg.com).

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