

## **Metuchen Senior Center Mini Bus Policy**

**Minibus transportation is available for Borough residents aged 60 and over.**

**You may bring a caregiver on the bus but no children permitted.**

**Service is provided from your home free of charge for medical appointments, shopping, hair appointments and center activities. The mini bus is wheelchair accessible.**

1. Mini bus service available for Metuchen\* residents **only** from 9:30AM to 2:30PM. Monday-Friday when our schedule permits. Check Senior Center schedule for holiday closures.  
*\* We do not pick-up in Menlo Park Terrace despite 08840 zip code. Also, there are streets in Metuchen where the bus cannot pass through. We reserve the right to decline pick-up from those locations for the safety of the bus, the driver and the other passengers.*
2. Passengers **MUST** be able to meet the mini bus at the curb. The drivers are only permitted to assist riders by placing the portable step by the curb and lifting walkers or walking aids onto the bus. Wheelchair passengers must be able to assist themselves or have a personal aide assist them getting to the wheelchair lift. The driver will strap the passenger into the lift and operate the lift properly.
3. Reservations are made by calling 732-632-8525 between 9:00am and 2:00pm. You **MUST** call at least one day before your appointment or we will not add you to the list. If you leave a voice message, you must receive a call from the Director as confirmation regarding your request.
4. Not more than **one trip location per day**. Service area includes: *most* Metuchen locations \*; JFK Hospital; Appointments on James St.; Dr. Santamaria's office at 100 Menlo Park (until they move to 4 Ethel Rd.) Every Monday we go to ShopRite, once or twice a month Friday to Menlo Park Mall/Target and Walmart. *(See our monthly newsletter and calendar for the Friday trips.) \* We do not transport patients to/from Davita. Contact Davita directly for transportation options.*
5. Absolutely no more than **2 reusable shopping bags** per person allowed per trip to the food store.
6. Allow **15 minutes** either way on the pick-up and return trips. Please make every attempt to schedule your appointments between 10am and 1pm and we will make every attempt to get you there on time and return you to your home within our service time.
7. If we take you to your appointment and you get a ride home from someone else, please call the Senior Center to let us know to cross you off your return trip.
8. If you call for your ride home and do not reach someone, you are welcome to leave a message at 732-632-8524 but you should continue to call until you speak to someone directly.
9. Be courteous to the driver at all times. Any comments you may have regarding your trip and/or service must be directed to the Director at the Senior Center.
10. Tipping the driver is not required.

*(Revised 12/2019)*

**\* Other Transportation Options available to Seniors:**

***Middlesex County Area Transit (MCAT) ~ 800-221-3520***

***NJ Transit Access Link ~ 800-955-2321***

***Metuchen Taxi ~ 732-549-7777 (request Senior Citizen discount)***

***Abba Medical Transport ~ 732-583-1121***